



BSRA Security Meeting

16 February 2023 at 18h30

Vega, Bordeaux South

MINUTES

Present: 20 BSRA member households were present in person

Apologies: Myles Brassington, Hilary Baker, Grant Robinson

1. Opening

Trishana M

- Trishana Moodley, chair of the BSRA committee, welcomed everyone to the meeting and thanked Vega for providing the venue. She also welcomed the Savika Special Ops team who were invited to provide an overview of 2022 in terms of their signed Service Level Agreement (SLA) with BSRA committee.
- The other security companies supporting the suburb will be invited to the 2023 AGM to provide their updates.

2. Crime Statistics

Rene R

- Rene Richards of the BSRA security committee provided a comparison of crime statistics between 2021 and 2022. The good news is that violent crime has been held at bay. However, the bad news is that opportunity crime is out of control.
- She provided some crime prevention tips, based on an analysis of the reported crime. Details can be found in the attached presentation.

3. Community Police Forum (CPF) Membership

Trishana M

- Sector 1 of the Randburg CPF encompasses Bordeaux and surrounding suburbs. This is an important forum that enables cooperation between suburbs and Randburg SAPS under the leadership of Station Commander, Brig Michelle Jones and her team.
- It enables representatives to report problem properties to SAPS, to request sector vehicle presence and to be informed of high viz operations conducted with JMPD and other stakeholders.
- She pointed out that CPF membership is essential for maintaining road closures as SAPS has to sign off as part of the application for renewal. Currently, Bordeaux South has approval for the next four years.
- Trishana is chair of Sector 1 and sits on the Randburg CPF EXCO.
- She reminded residents that it is critical to report any crime or attempted crime to SAPS to obtain CAS numbers. This metric is used when allocating SAPS resources.
- Residents can become involved by attending monthly meetings which are held on the last Monday of each month for Sector 1.

4. Savika Special Ops (SSO) Report Back for 2022

Raymond M

- Raymond Miller, Bordeaux South area manager for SSO, provided statistics for 2022:
 - 101,064 kms travelled in the suburb by two full time vehicles
 - 14,508 alarm activations, including electric fences which may have required onsite response
 - 18,044 alarm / panic responses
 - 151 “meet and greet” services.
- He pointed out that the company has continued to meet his commitments, despite rising fuel costs, and has not cut back on any patrols.
- Reaction officers now refuel at the Engen station at Park avenue to reduce time for vehicles leaving the suburb.
- Loadshedding currently prompts on average 120 alarms which need to be addressed.
- About 25% are false alarms but still require resources to follow up.

- Raymond provided a list of duties that SSO performs in terms of the SLA. He added that they also now confirm patrols every 30 mins with timestamped photos on a whatsapp group shared with the BSRA security committee and continue to conduct “domestic watch” meetings. The next one will be scheduled in March.
- SSO has maintained its response times of three minutes, the time it takes to travel from one end of the suburb to the other – however, panics get priority so this may impact times
- He explained that reaction officers operate on the 50/10 rule: 10 minute standoff time for every hour patrolled. However, if they are unable to standoff in the first hour due to alarms or other activities, they may standoff for 20 minutes at the end of the second hour.
- If officers standoff for longer than 20 minutes, it triggers an alarm at the control room.
- Raymond appealed to residents not to share wifi passwords with reaction officers as this may interfere with their duties.
- Officers are required to follow the rules of the road at all times and should be reported if they speed or do adhere to stop signs.
- He encouraged residents not to become complacent and to secure their properties, starting from the outside and working in.
- Identified hotspots:
 - Top end of Jan Smuts during the day
 - Riverside at night.
- He recommended that beams are installed around the house and that internal alarms should be activated.
- Murders have increased by 25% and he recommended that people cooperate if they are confronted by criminals.
- SSO has launched an app that will help residents to maintain communications with the control room.

NOTE: for more details, see attached presentation.

5. Q&A

Question	Answer
Please explain how responses work?	Process on receiving alarm activation /

	<p>panic is to radio the reaction officer and to immediately contact the homeowner. Often, the vehicle has arrive at the premises while owner is still speaking to the control room.</p>
<p>How do reaction officers access properties?</p>	<p>Clients need to ensure that security company has access to premises, either with a pedestrian gate, keypad or a lockbox. Reaction officers cannot be expected to climb over high walls to gain access to the property.</p>

6. Closing

Trishana M

The chair thanked everyone for attending and encouraged everyone to work together to reduce crime in the suburb.

Meeting adjourned at 19h40.